



The Aspria collection of premium members' clubs offers exceptional health, spa and fitness facilities, inspiring people of all ages to be healthy, feel good and enjoy life.

Our extensive range of club facilities offers a unique wellbeing experience for our members and guests through health and fitness, sports, group exercise classes, spas, wellbeing and hotel rooms, all under one roof.

We are looking for individuals who are passionate about member care and want a career that will excite them and challenge them to join our talented team. At Aspria, we offer outstanding career support, to help our own people develop and grow and be the best that they can be.

Our clubs are currently located in Germany, Belgium and Italy and we have a London based Head Office.

An exciting opportunity has recently arisen in our Aspria Arts-Loi Club in Belgium we are currently searching for someone with exceptional talent to join us as a

Wellbeing Manager

DESCRIPTION

Do you aspire to help our members to be healthier, to feel better and to enjoy a richer life?
Do you feel inspired by fitness innovation and World Class Well-being product?
Do you have a dynamic and extravert personality with excellent interpersonal skills?

If so, read on....

Job purpose

As a Wellbeing Manager, you are responsible for leading and managing the Wellbeing team to implement and deliver our Wellbeing strategy in the Club. You are also in charge of delivering a world class Well-being product that exceeds the expectations of all our members and guests and inspire them to enjoy the benefits of an active lifestyle.

Responsibilities

Three main areas:

- Staff Management:
 - Recruit, coach, develop and educate the wellbeing team and lead them to deliver the highest standards and maximize member sentiment in line with Aspria's company philosophy, policies and procedures.
 - Conduct regular objective setting, 1 to 1 meetings and performance reviews with well-being employees to maximize their performance and behaviours.
 - Ensure appropriate planning and resource management by ensuring effective resourcing, shift coverage and vacation planning across Wellbeing.
 - Contribute to day-to-day management of the club via Duty Manager responsibilities.



- Commercial and effective management of freelance professionals to enable delivery of world class product and service offerings.
- Sport Concept Management:
 - Be responsible for the delivery of world class Wellbeing product within the club which includes facilities, equipment, services across our gym areas, group exercise and swimming pool programs.
 - Be responsible for delivering our Aspria Pro philosophy within the club including assessments, referrals and program prescription services to drive member engagement in all our full product and service offering.
 - Deliver budgeted revenues, gross margins, overheads and payroll costs within the areas of wellbeing, studio and pool departments and ensure budgeted profitability is achieved.
 - Create and analyze key information and reports to drive member usage, utilization and feedback and thereby optimum member engagement and enjoyment of the club's Well-being offering.
 - Ensure safe and effective programming for all ages, levels and types of members within the Wellbeing areas.
 - Ensure all group exercise, wellbeing and sports programming synchronizes effectively for the benefit of all member demographics – including Academy junior program – through regular seasonal/termly programming meetings.
 - Ensure optimum functionality and upkeep of fitness equipment including liaising with third parties and in-house maintenance teams.
 - Ensure safe and effective programming and delivery of members needs for all ages, levels and all members of a family, maximizing all available wellbeing zones.
 - Maintain the very high standards of Aspria in every other aspect of the wellbeing department
 - Be part of the senior leadership team at the club working with the GM to agree strategy and future club direction and focus.
- Sport Event Management and innovation:
 - Deliver World Class Wellbeing product and be aware of all innovation in the industry which includes facilities, equipment, services across our gym areas, group exercise and swimming pool programs
 - Create and manage sports events with respect to Club standards and philosophy
 - Analyze the requests of members and their satisfaction

Profile

- At least 2 years Head of Department experience in a Health and Fitness business
- Degree or Master qualification in Sport related field.
- Fluent bilingual in French / English and another language is a plus
- Knowledge of MS Office applications
- Fitness trainer license is mandatory
- Good knowledge of state-of-the-art fitness / workout trends, classes and equipment
- Current First-Aid certification
- Excellent interpersonal and communication skills
- Analytical and negotiation skills



- Demonstrates a high degree of cost awareness
- Excellent leadership skills
- Proven customer service orientation
- Stress resistant
- A good team player
- Flexible, involves working some nights and weekends
- Creative & innovative
- Delegation and Entrepreneurial skills
- Sense for business opportunities
- Experience in team management at least 3 years

Work environment & offer

- A part-time 30,4 hours permanent contract as from the 1st of July
- Fast paced, young and dynamic
- Multinational and multicultural
- Attractive remuneration package

Interested?

If you would like to join an award-winning Company, have passion, drive and a natural affinity with Aspria and our offering, we want to hear from you. To apply for this role, please send your CV and covering letter by e-mail to recruitment@aspria.be marked for the attention Sophie Slingenberg, Recruiter.

We are always looking for the very best talent. If you share our vision or know someone who does and would like more information about roles within Aspria you visit our website: <http://jobs.aspria.com>

To find out more about Aspria please visit our website: www.aspria.com